



CABINET FOR HEALTH AND FAMILY SERVICES
Department for Community Based Services
Division of Protection and Permanency

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PROTECTION AND PERMANENCY MEMORANDUM 20-17

TO: Service Region Administrators
Service Region Administrator Associates
Service Region Clinical Associates
Regional Program Specialists
Family Services Office Supervisors

FROM: Tracy DeSimone, Assistant Director
Division of Protection and Permanency

DATE: November 13, 2020

SUBJECT: Kentucky's Health Information Exchange (KHIE)

Kentucky's Department for Medicaid Services (DMS) has proposed a new effort known as the Kentucky Health Information Data Sharing (KHIDS), which aims to improve outcomes for youth in the child welfare system through enhanced data sharing. The Cabinet's Kentucky Health Information Exchange (KHIE) and TWIST have connected health data along with TWIST data to aid in case planning and management for children in out-of-home care (OOHC). This initiative is anticipated to streamline efforts, improve youth outcomes related to health, reduce administrative burden, and track and evaluate their programs and services across agencies. DCBS has been approved as an authorized representative of DMS, which allows DCBS staff access to Kentucky Health Information Exchange (KHIE).

A new link has been created in TWIST to access KHIE's ePartner Viewer effective November 16, 2020. The new link is located on the TWIST home page and inside OOHC cases. With access to ePartner Viewer, staff will have the ability to access medical health records for children in OOHC electronically. DCBS staff will be prompted to answer questions around terms and conditions of use before having access to this new link. These questions will include language around being a healthcare provider currently treating a patient, being currently bound by a Health Information Exchange Participation Agreement with the Division of Health Information, having a current relationship as an authorized user of a participating provider of the Division of Health Information, and understanding that data available within KHIE is only that information available according to state and federal law. This terms and conditions also reference what Medicaid claims data will

not include. Staff will then be asked to select "I accept" to accept the usage terms and conditions. As with all information available within TWIST, staff should only access KHIE information for case management purposes.

Please note: If staff have the KHIE ePartner Viewer application open while using TWIST, and there is no activity in the KHIE ePartner Viewer for 15 minutes, the system will timeout. This will also cause staff to be logged out of the TWIST application and could result in a loss of information if staff have not saved. In order to prevent any issues, staff should log out of KHIE ePartner Viewer as soon as they are finished viewing information within the application.

For more information and current news regarding TWIST updates and releases, please access the link below for TWIST news.

<https://chfsnet.ky.gov/oats/twist/news/Pages/home.aspx>

If you have any questions regarding this memorandum, please contact:

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